



Auburn Water District
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Privacy Policy for SMS Notifications

Introduction

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our SMS service. We are committed to protecting your personal information and your right to privacy.

Information Collection

When you use our SMS service, we may collect the following information:

- **Personal Information:** Includes your phone number and any other information you choose to provide.
- **Message Content:** The content of the messages you send and receive.
- **Usage Data:** Information such as the date and time of messages sent and received.

Use of Information

The information we collect is used for the following purposes:

- To provide and maintain our SMS service.
- To monitor the usage of our service.
- To detect, prevent, and address technical issues.

Data Sharing and Disclosure

We will not sell or share your mobile number with third parties. We may share your information in the following situations:

- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

Data Security

We implement a variety of security measures to maintain the safety of your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure.

User Rights and Choices

You have the right to access, update, or delete the information we have on you. If you wish to exercise these rights, please contact us at the details provided below.

Children's Privacy

Our service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. If we become aware that we have collected such information, we take steps to remove that information from our servers.

Changes to the Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We encourage you to review this Privacy Policy periodically for any changes.

Contact Information

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us. (See Contact Us page for more information)